



Lubecore Technical Announcement

EPO Grease Quarantine

Dear Customer,

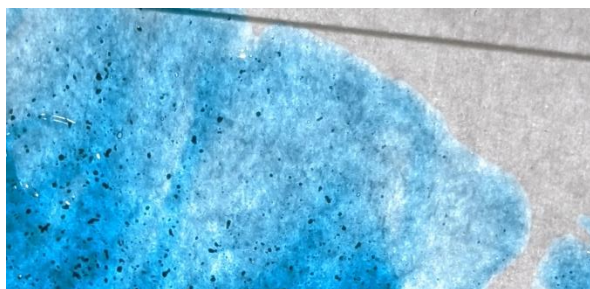
We have found a problem with the blue EPO grease that is made for Lubecore. We've found black dots suspended in the grease of a substance that is sticking preferentially to steel. This is creating in the grease the following symptoms:

- Slower flapper valve action (click can be heard from delayed flapper valve opening after the air pressure is released)
- The black material seems to collect on steel surfaces (flapper valve, inside the grease cylinder, on the spool of the injector)

Today, June 15th, our grease vendor sent us the following communication. They write: **“We recommend quarantining the suspected batch immediately and wait for disposition”**. We are taking immediate action to share this information with you.

At this point it appears to affect EPO grease deliveries and filled pumps from the last 2-3 weeks. We have found pumps with serial numbers ranging from 10.750 1221 xxx to 10.750 1721 xxx that had the grease with black dots inside. The filled pumps and containers (kegs and pails) would have been shipped in the last few weeks. Kegs in particular are likely to be affected by the batch to be quarantined.

Do not use any Blue EPO grease with black spots in it. An example of what this looks like is shown below. It is easiest to find these black spots by smearing a grease sample over white paper and inspecting it for spots.



We are currently working with our supplier to find a resolution to this problem, but do not yet have a solution for resolving sticky build up in pumps.

We are sharing this information to stop the spread of the issue.

Sincerely,

Jan Eisses

President